

## Rights and Responsibilities

### **As a client, you have the right to:**

- be treated with respect
- be safe
- have your health information kept private
- be treated as an individual (with respect for your culture, customs, language and spiritual beliefs)
- be active in your care, be informed, and ask questions
- accept or refuse services
- tell us your concerns
- share your ideas about programs or services

### **To help us provide our services, you have the responsibility to:**

- treat others with respect
- value the safety and wellbeing of others
  - *no abusive language*
  - *no physical threats*
  - *no weapons allowed*
  - *no smoking on the property*
- respect the privacy of others
  - *don't share health information*
  - *don't gossip*
  - *don't spread rumors*
- be active in your care and ask questions
- be on time, and notify us if you will be late or unavailable
- follow the Code of Conduct\*

*\*Ask to see our Code of Conduct be sure you are aware of all rights, responsibilities, and consequences.*